BillingPlatform

Power Your Entire Revenue Lifecycle
with BillingPlatform

Order Capture & Service
- Digital Commerce
- Order & Subscription Management
- Product-Led

Payments & Collections
Revenue Recognition
Financial Close

AI STUDIO
PLATFORM

Billing Operations
- Billing & Rating
- Invoicing & Compliance
- Customer Self-Service

Cash Acceleration & Accounting

BillingPlatform leads the industry with a cloud-based solution designed to automate enterprise-grade revenue lifecycle processes.

From order capture and billing operations to cash acceleration and accounting, BillingPlatform empowers today's global enterprises to meet the challenges of modern monetization and operational efficiency.

Order Capture and Service

BillingPlatform streamlines the entire order management process, supporting quotes, offers, subscription management and digital commerce. Whether you're offering simple subscriptions or complex bundles, the platform makes it easy to create, manage, and transform orders.

The customer portal enhances the experience by providing bill presentment, electronic payments, auto-pay and self-service options. This helps improve customer satisfaction and reduces the workload for your teams by giving customers real-time access to manage their accounts and payments.

Billing Operations

Designed for flexibility and scalability, BillingPlatform's billing operations functions support a wide range of monetization strategies. The platform handles everything from account management and taxation to invoicing and billing for subscriptions, usage and one-time charges.

Advanced usage processing capabilities allow you to collect, deduplicate, consolidate, convert and route usage data from any source. The configurable product catalog makes it easy to define pricing, ratings and bundles, while the system's digital commerce capabilities simplify onboarding and checkout processes. With BillingPlatform, you can automate and optimize every aspect of your billing lifecycle.
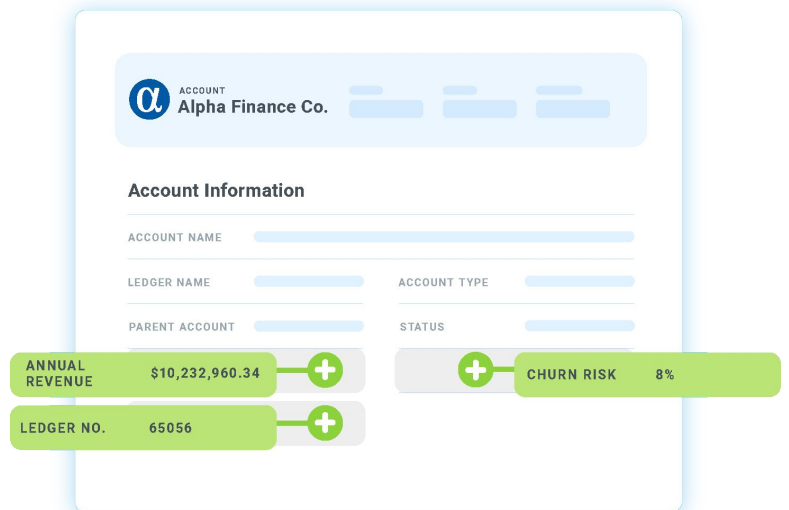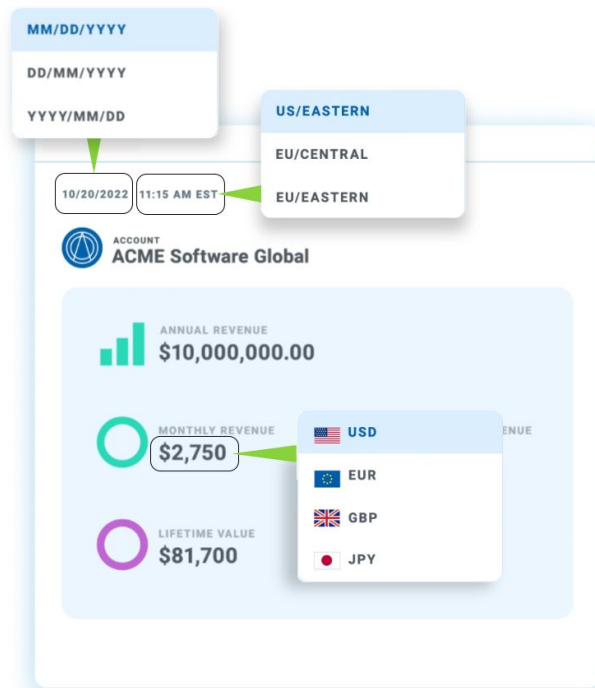
Cash Acceleration and Accounting

BillingPlatform's robust cash acceleration and accounting tools ensure you can recognize revenue accurately and efficiently. The platform supports rule-based revenue recognition compliant with ASC 606/IFRS 15, along with features like general ledger (GL) entries, GL rules, accounting periods and financial reporting.

Automated collections and real-time payment processing improve cash flow and reduce manual errors. By offering comprehensive financial management within a single solution, BillingPlatform helps you maintain compliance, minimize churn, and ensure accurate reporting.

Extensible Data Model

Designed for market agility, BillingPlatform's state of the art architecture helps you to optimize billing, manage revenue and meet your exact business requirements with minimal IT intervention.

The fully configurable and extensible data model offers total control with simple point & click configuration to add custom fields, adjust the UI layout, add widgets and more. Readily available deployment tools allow you to automatically promote changes between test and production environments with tight change control processes.

Global Support

BillingPlatform helps you to manage a diverse and complex portfolio of products and services in any language, currency and industry with one comprehensive billing solution.

- Billing localization allows you to configure the interface and customer-facing documents to satisfy local requirements

- With multi-currency and multilingual support you can utilize any number of currencies, even multiple currencies, within the same transaction and translate the UI and invoices to any language

- Calculate simple taxes with built-in automated taxation or connect to external tax engines to ensure accurate assessment of sales tax, VAT, GST or any other tax type to comply with global, regional or local regulations

Reporting and Insights

Analyze and evaluate your entire billing operation with powerful reporting and business intelligence tools.

With data-driven insights, you can increase visibility into operational performance with customized reports and dashboards to easily understand customer behavior (MRR, ARR, usage, CLV, churn), analyze performance and plan for the future.

Business Process
Management

Automating business processes is a critical capability to address the intricacies of today's enterprise operations. Whether it's managing complex, multi-year contracts or converting manual processes, BillingPlatform provides built-in business process management to automate billing and streamline the financial close process, reduce errors and maximize efficiency.

The built-in workflow engine is fully integrated with every aspect of the solutions so you can set-up and orchestrate workflows involving multiple steps with the simple point & click interface.

Workflow can be used to send automated notifications to your users and customers about time sensitive information such as missed SLAs or declined payments.

Workflow can also automate document generation such as a welcome letter for new accounts or generate a quote from the CPQ solution.

Security and Control

Best in class enterprise-grade security minimizes risk and guarantees compliance.

Ensure customer confidence with the most advanced and secure architecture to keep customer data safe. With tools such as application-level encryption, you are in control of what data is encrypted and the level of access granted to employees.

Role-based permissions and sharing groups also help determine user access and permissions within your solution. You decide who can read, create, update or delete data and who has access to specific records with the assurance all changes are tracked within the system for full auditability.

The advanced approvals framework also means you can define changes in the system that require approval and route requests automatically.

To ensure compliance with global regulatory standards and country-specific legislation, BillingPlatform is compliant with PCI, GDPR and SOC 1 & 2, all safeguards protecting customer data, payment data and controls over financial reporting.

Integrations

Build a fully functional and integrated financial ecosystem in a single solution. Take advantage of flexible billing integration that connects with critical front and back-office systems.

Whether through robust APIs or pre-built connectors, you are able to streamline everything from sales, provisioning and accounting–dramatically reducing errors and revenue leaks along the way.

Utilize pre-built connectors to leverage third-party systems, such as CRM, ERP, general ledger and tax solutions without any internal development.

With our payment gateway framework, payment partners can also connect directly to BillingPlatform for quick and easy setup of new payment processors.

With monetization for the modern enterprise, **BillingPlatform** puts you in control of how you **differentiate in the market, maximize profitability, reduce operational costs and improve the customer experience.**