



BillingPlatform



## Customer Spotlight

# Accelerating Digital Transformation

Founded in 1980, [CCC](#) is a technology leader pioneering solutions that power insurers, automotive manufacturers, collision repairers, parts suppliers, lenders, fleet operators and more through their advanced cloud-based SaaS platform of digital and data services.

CCC is a trusted leader in AI, IoT, network management, customer experience and digital workflows. They help customers transform complex data into actionable insights that deliver real ROI.

CCC supports more than 300 insurers, 27,000+ collision repair facilities and has processed over \$1 trillion in historical claims processed through CCC technology.



### Objectives

- Transition from multiple legacy systems to a single cloud-based enterprise billing solution for all products and customers
- Reduce/eliminate manual billing processes
- Improve operational efficiency
- Support ASC 606 Revenue Management
- Reduce time to market for new products



### BillingPlatform Solution

- Unify billing across all lines of business
- Subscription & usage-based billing
- Support for complex billing use cases: Max/Min, tiered pricing, volume discounts
- High-volume usage data collected and converted from multiple sources
- Billing, collections, revenue recognition & customer care in a single solution



### Results

- **Reduce time to close** - 4 days down to 2
- **Cost savings** - standardize all products on a single solution
- **Improve billing accuracy**
- **Seamless end-user experience** - with a configurable customer portal
- **Improve security** - removed outdated software from the ecosystem

**"We selected BillingPlatform because it is a cloud-based enterprise billing solution that was able to address our needs for all of our products and customers."**

Allwyn Satvedi  
Sr. Director – Enterprise IT